

Coverage – Construction Equipment

Scan tool shall provide bi-directional commands and controls for all engines shown. Commands shall include, at a minimum, read & clear codes, view live data, and the ability to perform DPF Regen & cylinder cut-out test. Must also include SCR commands if SCR system is present on equipment.

Manufacturer	Yes	No
Bobcat – Kubota Engines (Tier 3 & Older)		
Bobcat – Bobcat Engines (Tier 4 & Newer)		
CASE – All engines including CNH & FPT		
Caterpillar – All CAT engines & transmissions		
Doosan – Scania Engines (Tier 3 & Tier 4)		
Doosan – Cummins engines		
Hitachi – Hitachi Engines		
Hitachi – Isuzu Engines 4-cylinder & 6-cylinder (Tier 2 & Higher)		
Hyundai – Cummins Engines		
Hyundai – Perkins Engines		
JCB – All engines through Tier 4		
John Deere – All engines through Tier 4		
Komatsu – All engines through Tier 4		
Link Belt – All Isuzu engines (Tier 2 & Higher)		
New Holland – All engines including CNH & FPT		
Takeuchi – All engines including Cummins, Isuzu, and John Deere		
Terex – All engines including Deutz, JCB, & Perkins		
Volvo – All Volvo engines (Tier 2 & Higher)		
Engine – CAT (2014 & Older)		
Engine – CAT (2015 & Newer) – Required new CAT 14-pin cable		
Engine – Cummins (Includes all off highway engines such as QSB and QSK)		
Engine – Detroit		
Engine – Deutz (Tier 2 through Tier 4)		
Engine – FPT (Includes Cursor, F1, F5, & Nef)		
Engine – Isuzu (Tier 2 through Tier 4)		
Engine – John Deere (Tier 2 through Tier 4)		
Engine – Kohler		
Engine – Kubota		
Engine – Mercedes-Benz (Euro 3 through 5 emissions)		
Engine – MTU		
Engine – Perkins (Tier 2 through Tier 4)		
Engine – Scania (Tier 3 through Tier 4)		
Engine – Volvo Penta (Tier 2 through Tier 4)		

Repair Information

Scan tool shall provide, at a minimum, the following repair information with the following conditions:

- No required annual fees or additional costs.
- Repair information is lifetime, and never expires.

- All information shall be accessible while off line, and not require Internet access.

Coverage Type	Yes	No
Diagnostic Trouble Codes – Explains the basics of the code, along with giving guidance on how to repair the code. This includes engine, ABS, cab controllers, chassis controllers, and transmissions.		
Wiring Diagrams – Complete, color coded wiring diagrams of every diesel diagnostic engine.		
Information is accessible on diagnostic scan tool, website access, and mobile apps for both iOS and Android		

Technical Support

Coverage Type	Yes	No
Technical support for “basic” issues such as software updates, licensing help, and connectivity issues.		
Technical support for “advanced” issues such as helping locate repair information, obtain wiring diagrams, and repair guidance based on vehicle codes and symptoms.		
Technical support department is open a minimum of 12 hours per day, Monday through Friday.		
Technical support department is open a minimum of 8 hours on Saturday.		
Technical support department contains ASE L2 Certified Diesel Technicians.		
Technical support department contains OEM factory trained Diesel Technicians.		
Technical support department contains A+ Certified Computer Technicians.		
Technical support department is available via phone call, email, and live chat through the scan tool.		

Training

Coverage Type	Yes	No
Scan Tool includes training videos covering basic usage of the tool.		
Live, weekly training classes are assessible and free for life of tool ownership.		
At a minimum, one free live classroom experience (per scan tool purchased) is offered for training of any type.		
Vendor agrees to provide a minimum of 1-day onsite training at customers location with a minimum of 10 units purchased.		

Other

Coverage Type	Yes	No
Scan tool contains software with the ability to locate it via GPS and IP address in the event it is lost or stolen.		
Scan tool contains software with the ability to remotely lock down the machine and render is useless in the event it is lost or stolen.		
In the event the scan tool is damaged, lost, or stolen, there is a replacement program that exists so that scan tool can be replaced for less then 50% of the original cost.		

In the event there is a warrantable issue with the scan tool, a replacement will be shipped within 2 businesses days at no extra charge.

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